



# TRUSTEE TOPICS

[www.clarendonhills.us](http://www.clarendonhills.us)

July / August 2017

## Message from the President - Candyland

Dear Friends and Neighbors:

We are nearly at the halfway point of summer. Thank you for your patience as our road construction program winds down and the construction projects continue in our downtown.

It's a great time of year in the Village as our downtown fills with families and people head out for their summer vacations. One thing to keep in mind this summer is safety. Most suburban communities have been hit with an increase in property crime, particularly car break-ins and car thefts, over the last few months. Even our small town has fallen victim on a few occasions. Thieves that have been apprehended in neighboring towns refer to our area as *CANDYLAND*. Candyland because it's so easy to steel and deceive people. Fortunately, there are easy ways to help prevent these thefts.

**LOCK YOUR CAR DOORS AND DO NOT KEEP KEYS IN THE CAR.** Doing both of these things are simple ways to make our town less attractive to would be thieves, which benefits not only you and your families but also your neighbors.



Village President  
Len Austin

Another note, to cut down on fake solicitors, the Village has stepped up its solicitor licensing program. Per Village Code, any non-religious, non-political solicitor/canvasser must register with the police department, and provide a background check to the police department. **Any solicitor without an approved permit should be reported to the police.** The top portion of the permit looks like the sample below. It is a common burglary technique to impersonate a solicitor in order to case houses for potential robberies. Registering solicitors is one way to cut down on this crime. We continue to rank as the one of the safest communities in Illinois, but there is always room for improvement especially with common sense crime prevention techniques.



## Clarendon Hills Solicitation/Canvasser License Application

Photo to be placed here

REGISTRATION SHALL BE VALID FOR 30 DAYS FROM THE DATE OF ISSUE.  
SOLICITOR MUST CARRY THE SOLICITOR'S PERMIT UPON HIS/HER PERSON.

### REQUIRED ATTACHMENTS TO APPLICATION

(Each Individual conducting solicitation must complete a separate form and pay a separate \$50.00 fee)

- NON-REFUNDABLE APPLICATION FEE OF \$50.00** (cash or check-make payable to Village of Clarendon Hills)
- COPY OF APPLICANT'S DRIVERS' LICENSE OR STATE ID**
- COLOR PHOTO** (passport size, this will be used on the solicitors license)
- RESULTS OF BACKGROUND CHECK** Background results must be from IL State Police Bureau of Identification (fingerprints taken by a state-approved Livescan vendor within the last 90 days), with the results submitted to this Police Dept. For authorized vendors see the Illinois State Police website.

In this issue of Trustee Topics please take note of the articles about our new bi-monthly water billing and late notice procedures, as the Board, with the assistance of our great Village Staff, continues to try to find ways to lower costs. With dysfunction at the state level, we continue to try to run our small section of local government as efficiently and effectively as possible. We will continue to work with other local governments, including the Park District, in an effort to determine if we can find ways to provide services that can also reduce the costs of government.

See you at the remaining Dancin' in the Street summer concerts!

Len Austin  
Village President

# Bi-Monthly Water Billing

July is the first month in which the Village of Clarendon Hills has implemented bi-monthly billing, which the Village Board approved as a cost saving measure and to improve operating efficiency for the Village. What does this mean? This means that you will receive a water bill for the previous two months every other month. For example, this July bill is billing you for your May and June usage. The schedule is as follows:

- May and June usage: Billed in July
- July and August usage: Billed in September
- September and October usage: Billed in November
- November and December usage: Billed in January
- January and February usage: Billed in March
- March and April usage: Billed in May



## Water Bill Late Fee Changes

Water bills are due the 25th day of the billing month.

A 10% late penalty will be added to the total amount of the bill after this date. Payment must be received, not postmarked, by the end of the business day of the due date to avoid the late payment penalty. Failure to receive the bill does NOT exempt the customer from this penalty. Accounts with any balance, including fees and /or penalties that remain past due after 30 days will receive a Red Tag Notification. An automatic \$75.00 Red Tag fee will be applied to the customer's account at the time of the Notification. If payment, along with Red Tag fee is not received within two days following the Notification, water service may be disconnected. If water service is disconnected, payment of the entire balance of the bill and a \$75.00 re-connection fee is required before services will be resumed.

## Electronic Water Billing - Coming Soon!

In May, the Village Board approved a more convenient option for residents who prefer to receive and pay their bills on-line. This new Green Pay E-Billing system allows customers many great benefits including:

- 24 Hour Access to a personal customer portal with online an bill showing up-to-date balances and usage history
- Assists property owners and other out of town payers to make payments on water bills
- Access to faster online bill pay
- Currently, residents need to type in all of their information online every time a payment is made on-line. The new system saves residents time by allowing recurring ACH, Credit card or debit card and will maintain customer information for quicker access and payment for those who do not choose recurring payments
- Access fee-less online payment by ACH (Direct Debit)
- Increased ease of signing up for and maintaining Automatic ACH Bill Pay (Direct Debit)
- Residents will have the option of receiving an e-bill bi-monthly along with their Trustee Topics newsletter, giving customers more control over paying bills and reducing the risk of bills or payments getting lost in the mail
- Village can send out reminders that payment is due
- Helps the environment by saving trees

You will be notified as soon as this option is up and running. In the meantime, should you have any questions regarding these changes, please contact the Water Department at 630-286-5416.

## Don't Forget the Leash!

Per Village Ordinance 91-09-11 all dogs shall be restrained at all times. What does this mean? It means if your dog is out of your yard it needs to be on a leash, or at your heel.



## Around Town



### Board Meetings

July 3rd - No MEETING  
 July 17th at 7 PM  
 August 7th at 7 PM  
 August 21st at 7 PM

### ZBA/Plan Commission

July 20th at 7:30 PM  
 August 17th at 7:30 PM

### Dancin' in the Street

July 5th - **NO CONCERT**  
 July 12th 7 PM to 9 PM  
 July 19th 7 PM to 9 PM  
 July 26th 7 PM to 9 PM  
 August 2nd 7 PM to 9 PM  
 August 9th **HELD FOR RAIN DATE**

[www.clarendonhills.us](http://www.clarendonhills.us)

### Farmers Market - Chamber Event

May 11th through October  
 Thursdays 7 AM - 1 PM  
 Downtown Triangle

[www.clarendonhillschamber.com](http://www.clarendonhillschamber.com)

### Park District

July 15th at 8 AM - 10 AM  
*Fishing Derby* at Prospect Park Pond  
 FREE Event

July 20th at 8:15 PM  
 Movie in the Park "Space Jam"

August 18th at 8:15 PM  
 Movie in the Park "Spy Kids"

[www.clarendonhillsparkdistrict.org](http://www.clarendonhillsparkdistrict.org)

### Library

July 13th at 7PM  
 BMX Bike Tricks with Matt Wilhelm  
*Registration Required*

August 28th at 1:30 PM - 3:30 PM  
 Movie "Julie and Julia" (2009)  
*Starring Amy Adams and Meryl Streep*

[www.clarendonhillslibrary.org](http://www.clarendonhillslibrary.org)

## Keeping Informed

Would you like to be added to the Village's emailing list? We post news, concerns, service changes and construction updates on our Facebook page and the Village website, but we also email residents whom request being added to the list. If you would like to be added to the list, please email Zach Creer at [zcreer@clarendonhills.us](mailto:zcreer@clarendonhills.us) or go to [www.clarendonhills.us/email](http://www.clarendonhills.us/email) and sign up!

## Refuse and Yard Waste Stickers

The new rate for Refuse and Yard Waste stickers is **\$2.45 per sticker**. These rates are effective 7/1/17 to 6/30/18.

Other Republic Services rates are as follows:

Weekly Can rate: \$21.45 (Senior rate \$18.45)  
 Back Door Can Service rate: \$32.27  
 Yardwaste Toter rate: \$26.66



## Planting Partners

Each year individuals, groups, businesses and organizations contribute to the beautification of our Village by sponsoring the raised beds within the downtown. With their generous donations we are able to bring beautiful color to what would otherwise be just simple beds. This year we have had the joy of having the English Garden not only be a sponsor but also the planters of our beds this year. It is our hope you will consider joining the Planting Partners with a donation to an unsponsored bed, if not this year but next year. We are very thankful for the following 2017 sponsors.



The Rediehs Family  
 The Marquardt Family  
 Donna and Darren Vilmin  
 Dan Bellich & Keith Chval  
 Barbara Doll  
 Christopher B. Burke Engineering  
 Don Morris Architects  
 Protek International, Inc.  
 The Palumbo Family Foundation  
 Sadie Belman  
 Katie Moran  
 Michael Abraham Architecture

## Village Hall Closed

Sept. 4th closed in observance of Labor Day

## No Garbage Pickup Sept. 5

Due to the Labor Day Holiday Garbage pickup will not occur on Tuesday, Sept. 5th but rather Wednesday, Sept. 6th. Please plan accordingly.

## Trustee Topics

### Village of Clarendon Hills

1 North Prospect Avenue  
Clarendon Hills, IL 60514

U.S. POSTAGE  
PAID  
Clarendon Hills,  
Illinois 60514  
Permit No. 45

## Dancin' in the Street

As the concerts continue on Wednesday nights at 7PM in the downtown on Prospect Avenue, we hope you come out and enjoy tasty food and beverages that are sold while live music is playing. Thank you to this year's sponsors and committee volunteers (*found working the beer tent*).

7/5 - **NO CONCERT**

7/12 - Frankie B (Local singer/song writer) **Food - Talley's**

7/19 - Spoken Four (Variety) **Food - J. Fleming's Absolutely Delicious**

7/26 - Rhythm Rockets (Jazz and Blues Swing) **Food - Toasty Cheese Food Truck**

8/2 - Libido Funk Circus (Dance, Disco, 60's thru today) **Food - TBD**

8/9 - **NOTHING SCHEDULED - THIS IS A MAKE-UP NIGHT**

## 2017 SPONSORS



Village  
Veterinary  
Practice



## Secretary of State Mobile Unit

Clarendon Hills Bank is sponsoring the Secretary of State Mobile Unit on Friday, July 21st from 10 AM to 2 PM at the Village Hall Board Room. Renew or correct your Drivers license/State ID, get new license plate stickers and/or register to be an organ donor.

**Find Recent Village Board Actions at**  
[www.clarendonhills.us/AgendaCenter](http://www.clarendonhills.us/AgendaCenter)

July / August 2017 Trustee Topics

## Contact Us

### Village President:

Len Austin 630-286-5420

### Village Trustees:

Don Knoll 630-286-5421

Greg Jordan 630-286-5422

Ken Hall 630-286-5423

Carol Jorissen 630-286-5424

Wil Freve 630-286-5425

Don McGarrah 630-286-5426

### Village Clerk: (Tues & Fri AM)

Dawn Tandle 630-286-5403

### Village Hall: 630-286-5400

Finance Dept.: Press 2

Building Dept.: Press 3

Administration: Press 4

### Public Works: 630-286-4750

### Non-Emergency:

Police: 630-286-5460

Fire: 630-286-5430

[www.clarendonhills.us](http://www.clarendonhills.us)

### Community Numbers:

Park District: 630-323-2626

Public Library: 630-323-8188

### Online Transaction Safe

### Zone Location:

Police Station (448 Park Ave.)